

I am Suing Tesla & Selling All My Tesla Stock After My Cybertruck Failed Me at a Critical Moment During the Los Angeles Fires – I've Been Trying to Get This Issue Sorted Out for 5 Months

A Cybertruck owner says he's suing Tesla and has sold all his Tesla shares after his truck failed him during the Los Angeles fires. The owner adds that he has been unsuccessfully trying to resolve the issue for the last five months.

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Eric is a Cybertruck owner from Los Angeles and says after a frustrating ownership experience, the recent wildfire was the last straw, and he has now decided to sue Tesla.

The Cybertruck owner was a huge Tesla fan, and he currently owns 4 of the EV maker's vehicles. He has paid over \$100,000 for each one. Not to mention, Eric is also a Tesla stockholder.

However, following his terrible experience with his Cybertruck, Eric says he has sold all his Tesla shares and is suing the EV maker to get his money back for the Cybertruck and another Tesla Model S Plaid he owns.

Eric has decided to share his story now because once he sues Tesla and gets his money back, the EV maker will force him to sign a non-disclosure agreement barring him from disclosing all the issues he faced.

The majority of Eric's frustration with Tesla started six months ago when he decided to buy a Cybertruck, the fourth \$100,000-plus Tesla vehicle in his possession.

Before buying the Cybertruck, Eric already owned two Tesla Model S Plaids and another Model X Plaid. Overall, the Los Angeles resident says he has bought four Tesla vehicles that all cost over \$100,000.

However, since taking delivery of his Cybertruck, Eric's experience with Tesla has been horrible. In the past six months, his truck has been back at Tesla Service on six different occasions.

That's one service visit every month. During those visits, Eric had his Cybertruck's motor replaced twice and experienced several other problems.

Despite all this, Eric has stayed loyal to Tesla. However, in addition to all the issues his Cybertruck experienced, Tesla also gave him a defective wall charger.

Since he already owned multiple Tesla vehicles and had a charger set up, that wouldn't have been too much of a problem. However, the Cybertruck comes with a first-for-Tesla home power backup capability.

This is part of the extra \$20,000 over the regular Cybertruck that Eric paid to acquire a Foundation Series Cybertruck.

In addition to the \$20,000 Foundation Series premium, Eric paid an electrician \$2,000 to install the Tesla Power Share equipment.

The entire Power Share setup needs a utility meter with a backup switch, a Tesla Gateway product for DC to AC conversion and other controls, and a Tesla Universal Wall Connector (latest generation Tesla charger), which allows two-way power movement from the grid to the vehicle and from the vehicle back to the home.

In case of a power outage, the same Tesla charger can be plugged into the Cybertruck and use the battery pack to return power to the home.

However, after paying \$2,000 to set up the Power Share equipment and install the Universal Wall Connector, the electrician informed Eric that the Tesla charger was defective.

For the past five months, Eric has been unsuccessful trying to get Tesla to replace his defective Universal Wall Connector.

Finally, this past week, the wildfires in Los Angeles caused a power outage that affected his home. Sitting there in the dark, Eric said this was the last straw.

The Cybertruck owner decided not only to sell all his Tesla shares but also to sue Tesla and force the company to buy back his Cybertruck and his Model S Plaid.

The frustrated Cybertruck owner shared his experience on the Tesla Cybertruck group on [Facebook](#).

Here is what he wrote...

"I bought a Foundation Series Cybertruck 6 months ago (and paid full price). The Gen 3 wall charger that came with the truck is defective (confirmed by the PowerShare installer, who charged me \$2000 to install the PowerShare box).

I can't even use it because the gen3 charger is bad. I received a defective charger, and it never worked. I have been getting the run around by Tesla for this for the last 5 months, and I have no easy way of replacing the defective charger.

And now, living in the hills of Los Angeles and suffering from power outages because of the fire, I still can't get Tesla to replace the box, and I'm caught in their stupid text system begging them to replace the charger.

I have been an avid Tesla fan until now... I own 4 Teslas, including three Plaid's And I am really sick of all the support issues (the Cybertruck has been in service 6 times, including a bad motor twice.)

The plaid's are always in and out of the shop And getting a defective charger on a Foundation Series truck and being jerked around with no real way to replace the charger. It's the last straw.

I have decided to lemon law the truck and one of my Plaid's. Tesla's awful customer service has gotten even worse in the last few years, and it's unbearable for a \$100,000 product.

I am lemon-lawing my Cybertruck, and I heard I can get all the money I paid back. Tesla has become a really awful company.... I also sold all my Tesla stock today."

Below his post, Eric shared a video of his garage showing a green-wrapped Tesla Model X Plaid, a red Model S Plaid, a matte black Cybertruck, and a black Model S Plaid.

At this point, you might be asking, given the over \$400,000 Eric spent to purchase all his Tesla vehicles, why doesn't he pay the \$550 for the Tesla Universal Wall Connector out of pocket and get his backup power capability?

This makes sense; however, as Eric explained, the wall connector issue was just the last straw in a long list of issues he has faced with Tesla.

As someone who has spent close to half a million dollars with a business, it's fair to assume that Eric, at the very least, expects working products.

However, Tesla's famously frustrating and automated customer service has compounded Eric's issue with the EV maker.

Looking at the comments, some Tesla fans are empathetic towards all the problems Eric faced with his Cybertruck